

# **Ebola Webinar: Loss Avoidance Strategies**

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# Ebola Webinar: Loss Avoidance Strategies

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# Today's Moderator



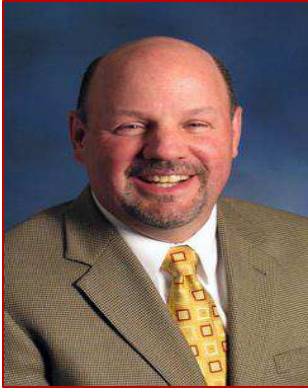
**David Bradford**

President

Research & Editorial Group

Advisen Ltd.

# Today's Panelists



**Daniel Nash**

National Healthcare Practice Leader  
Zurich North America



**Susan Salpeter**

Vice President  
Risk Engineering  
Zurich Services Corp.

# Today's Panelists



**Frank Castro**

Senior Vice President

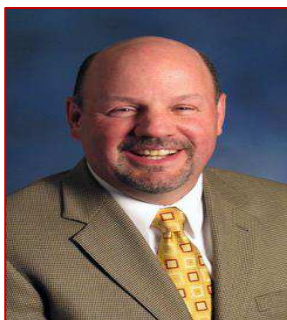
National Health Care Practice Leader

Willis

# What is Ebola? How is it transmitted? Why is it so feared?



**Dave Bradford**



**Daniel Nash**



**Susan Salpeter**



**Frank Castro**



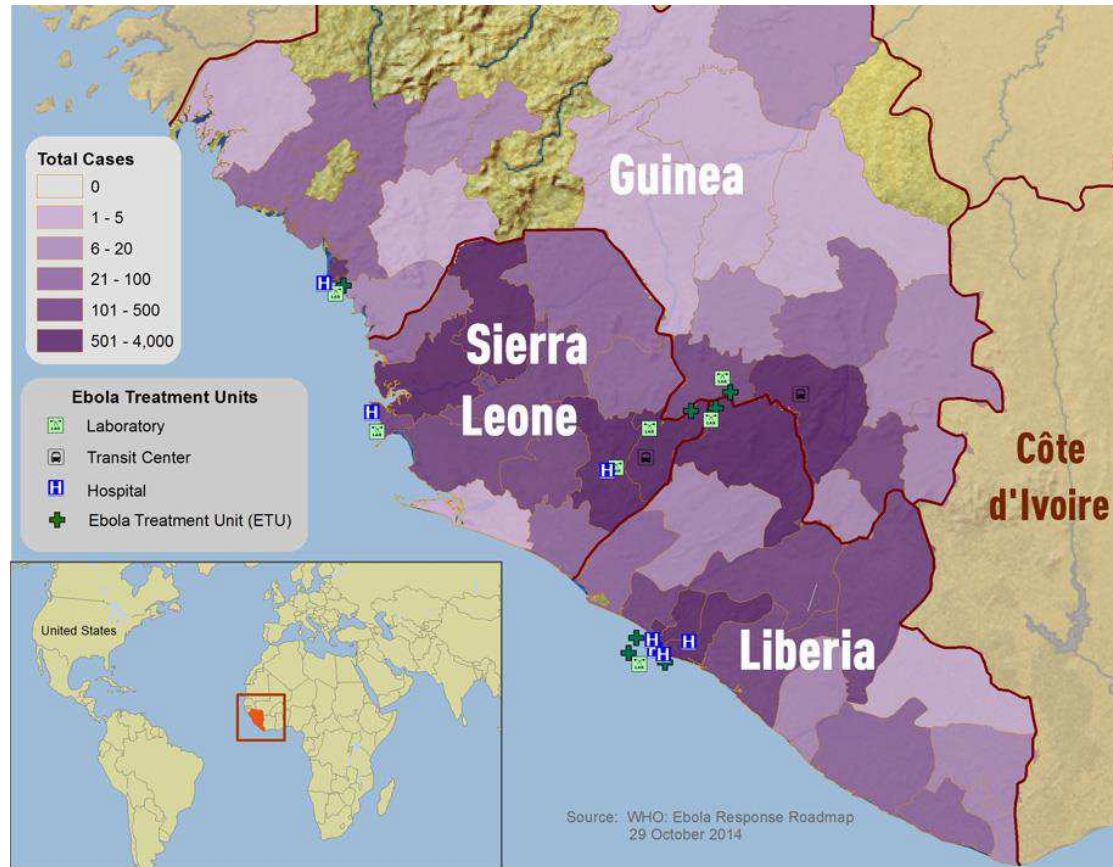
# Ebola Virus

<http://www.cdc.gov/vhf/ebola/>



# West African Distribution of Ebola

WHO Ebola Response Roadmap - October 30, 2014



# How is Ebola spread?

## CDC Infographic

<http://www.cdc.gov/vhf/ebola/transmission/index.html>



# World Health Organization

<http://www.who.int/csr/disease/ebola/ebola-infographic.jpg?ua=1>

## TRAVEL TO AND FROM EBOLA-AFFECTED COUNTRIES IS LOW-RISK HERE IS WHAT YOU NEED TO KNOW



### WHILE TRAVELLING

If you develop a fever and Ebola symptoms yourself promptly inform airline personnel.



*fever, weakness, muscle pain, headache, and sore throat; followed by vomiting, diarrhoea, bleeding.*

Alert airline personnel about a fellow traveller who has Ebola symptoms:



### AT AIRPORTS AND AT YOUR DESTINATION

DO NOT touch the body of a person who has died from Ebola.



Use alcohol rub throughout the day. When hands are visibly dirty use soap and water.



Seek prompt medical attention if you have Ebola symptoms.



Avoid direct physical contact with anyone who is displaying the symptoms of Ebola.



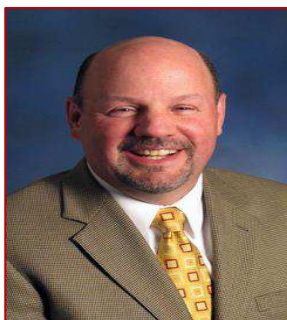
World Health Organization



## Why are businesses concerned about the risks of being affected by Ebola?



**Dave Bradford**



**Daniel Nash**



**Susan Salpeter**

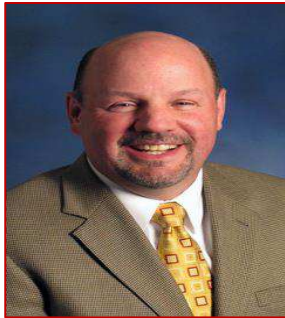


**Frank Castro**

## What sorts of inquiries and concerns are you hearing from your clients?



**Dave Bradford**



**Daniel Nash**



**Susan Salpeter**

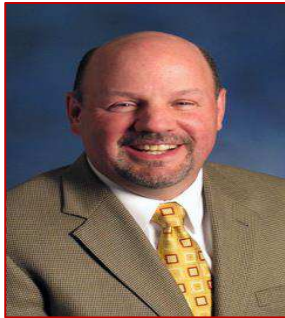


**Frank Castro**

**Some suggest that the fear of Ebola is a bigger risk to businesses than the actual danger posed to health and safety. Do you agree? Why is that the case?**



**Dave Bradford**



**Daniel Nash**



**Susan Salpeter**

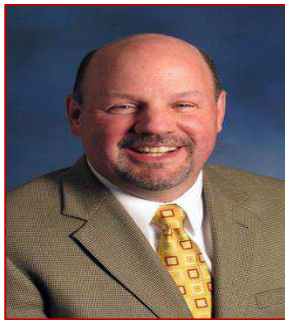


**Frank Castro**

**What, if anything, should businesses, and especially healthcare organizations, be doing to protect their employees and their customers/patients?**



**Dave Bradford**



**Daniel Nash**



**Susan Salpeter**



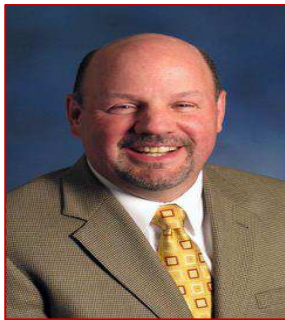
**Frank Castro**



**Can you identify any employee-related regulatory issues in addressing Ebola concerns at work?**



**Dave Bradford**



**Daniel Nash**



**Susan Salpeter**

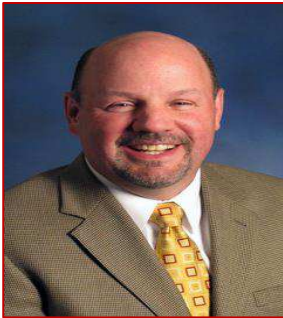


**Frank Castro**

**Workers compensation issues for hospital employees and other healthcare workers seem comparatively clear. But what about employees of other types of businesses that may be exposed to the virus?**



**Dave Bradford**



**Daniel Nash**



**Susan Salpeter**

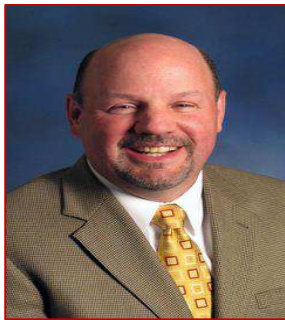


**Frank Castro**

## Aside from workers compensation, what other types of first party and third party coverages might respond to Ebola-related claims?



**Dave Bradford**



**Daniel Nash**



**Susan Salpeter**

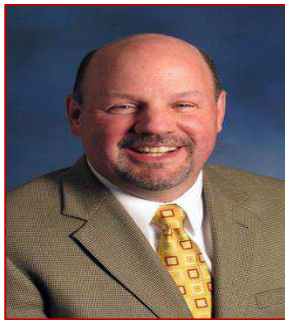


**Frank Castro**

# What factors should risk managers be most focused on to mitigate their organization's exposure to Ebola-related claims?



**Dave Bradford**



**Daniel Nash**



**Susan Salpeter**

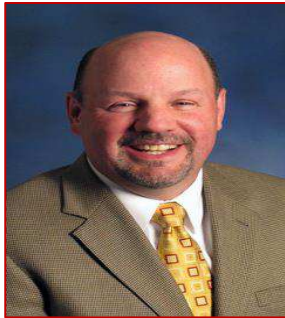


**Frank Castro**

# What should businesses do to assure they have adequate insurance protection?



**Dave Bradford**



**Daniel Nash**



**Susan Salpeter**



**Frank Castro**

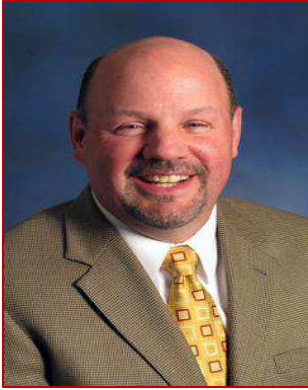
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