

# Health IT and Patient Safety

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# Today's Moderator

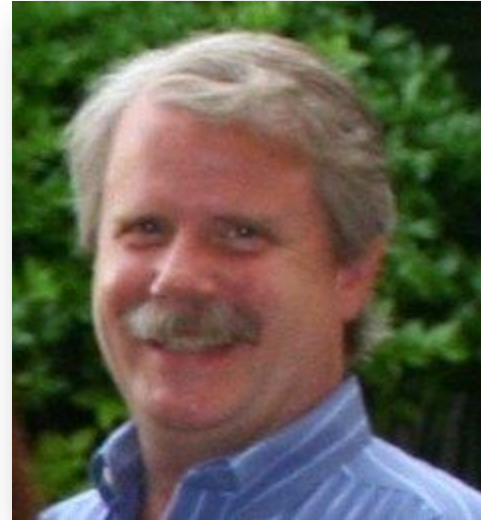


**David Bradford**  
President  
Research & Editorial Division  
Advisen Ltd.

# Today's Panelists



**Brian Stromberg**  
Sales Executive  
Riskconnect, Inc.



**Paul R. Lindeman, MD**  
Chief Medical Information Officer  
veEDIS Clinical Systems, LLC



## Q1) What do we mean by “Health IT?”



**Brian Stromberg**  
Riskconnect, Inc.



**Paul R. Lindeman, MD**  
veEDIS Clinical Systems, LLC



**Q2) What are the various potential benefits of Health IT as concerns patient safety?**



**Brian Stromberg**  
Riskconnect, Inc.



**Paul R. Lindeman, MD**  
veEDIS Clinical Systems, LLC



# Institute of Medicine

- Institute of Medicine 1999 landmark study:
  - 44,000 - 98,000 yearly deaths in US hospitals
- System and process design flaws
- Diagnostic and treatment errors
- Failures of prevention



# The Search for Quality

- Agency for Healthcare Research and Quality (AHRQ)
- The Joint Commission (TJC)
- Center for Medicare and Medicaid Services (CMS)
- Others
  - The Leapfrog Group
  - Patient Safety Group
  - National Patient Safety Foundation





**Q3) Are healthcare organizations achieving the full safety benefits of their IT investments?**



**Brian Stromberg**  
Riskconnect, Inc.



**Paul R. Lindeman, MD**  
veEDIS Clinical Systems, LLC

# Quality Update

- Preventable medical errors:
  - Result in 400,000 deaths per year
  - Number 3 killer - behind heart disease and cancer
  - Cost the nation \$1 trillion per year

# Quality Update

“What these numbers say is that every day, a 747, two of them are crashing...

Every two months, 9-11 is occurring... we would not tolerate that degree of preventable harm in any other forum.”

-Peter Pronovost, MD  
*Patient Safety Advocate*





## Q4) Why is clinician compliance so low?



**Brian Stromberg**  
Riskconnect, Inc.



**Paul R. Lindeman, MD**  
veEDIS Clinical Systems, LLC

# The Promise of CPOE

- Some studies show gains
- In practice, very little utility due to “alert fatigue”
  - “I never look at them”
  - “I just click right through them”
  - “Can you turn them off?”
- There are proponents now of only showing potentially *lethal* interactions



# The Promise of CDS

- Strict biologic norms utilized - no clinical judgment
- “One dimensional” nature
- Pull modality instead of “push”
  
- More Alert Fatigue







**Q5) The “no blame” culture of the patient safety movement intends to encourage clinicians to report their errors and near misses. Has this been successful?**



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**Q6) What cultural changes need to occur in order to improve compliance and increase reporting?**



**Brian Stromberg**  
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## Q7) How can a RMIS system improve reporting of adverse events?



**Brian Stromberg**  
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**Paul R. Lindeman, MD**  
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# The Power of Mobile & Chatter



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**Q8) What are some of the features of a healthcare RMIS that facilitate event management?**



**Brian Stromberg**  
Riskconnect, Inc.



**Paul R. Lindeman, MD**  
veEDIS Clinical Systems, LLC

# The Complete Enterprise-Class Risk Management Solution



Real-time  
Dashboards &  
Reports



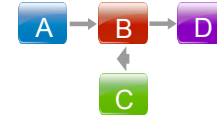
Risk Management  
Expertise



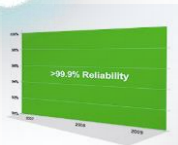
Easy to Use



Unparalleled  
Performance



Workflow &  
Approvals



Consistent  
Reliability



Seamless  
Upgrades



Security You  
Can Trust



Mobile  
Capabilities

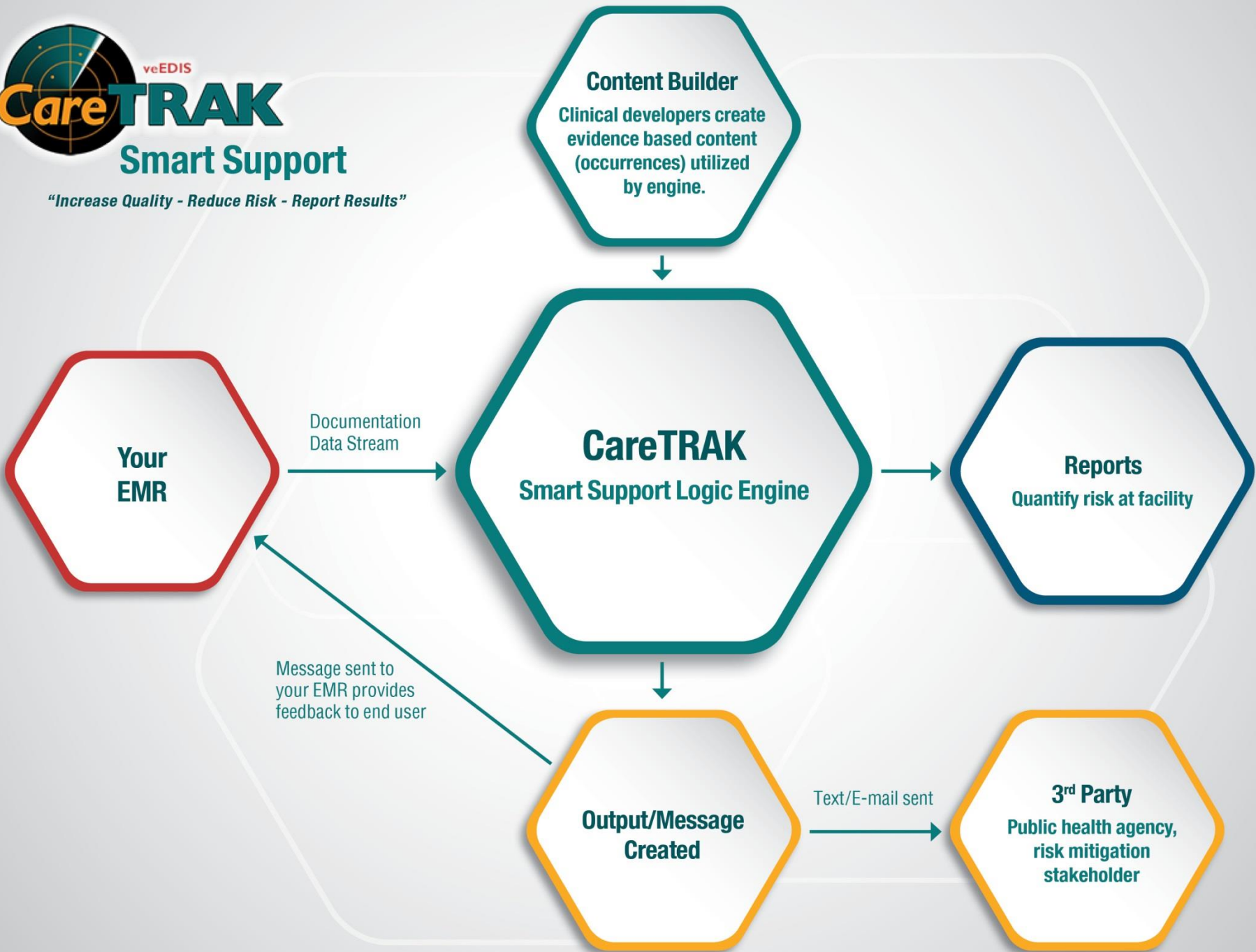
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veEDIS  
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Smart Support

*"Increase Quality - Reduce Risk - Report Results"*





## Q9) What is involved with implementation and training?



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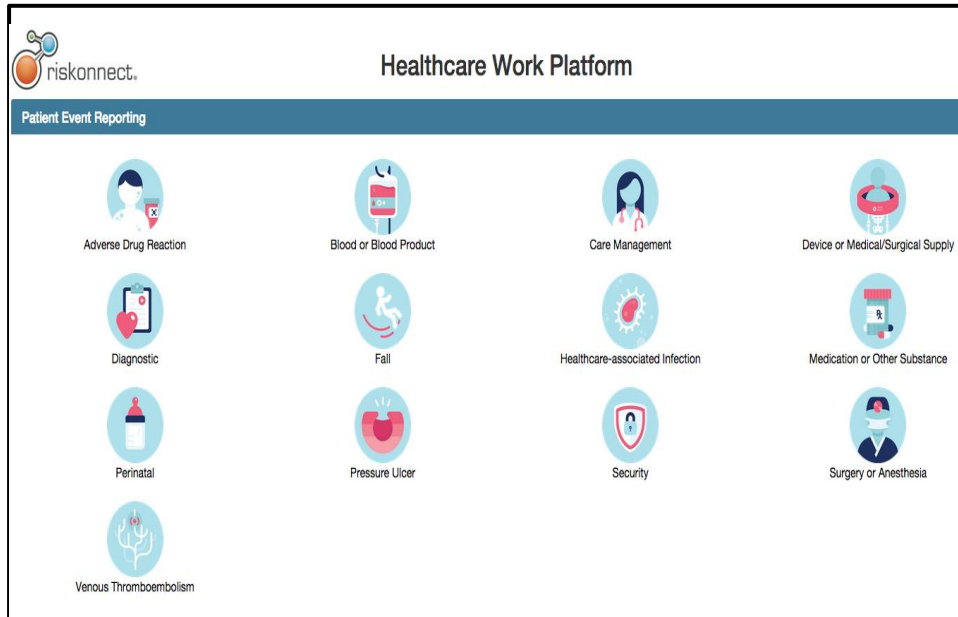
# Riskconnect Healthcare

## Description

Riskconnect Healthcare brings together many disparate operations that traditionally have been supported by individual applications to support the reduction of risk in the healthcare practice.

Our Healthcare Work Platform helps support the reduction of risk and ensures safety processes are in place to provide greater attention to areas that will increase patient safety and improve patient outcomes.

Users and non-users of the system have the ability to log events ranging from patient events to feedback from patients. The Healthcare Work Platform completely automates the process from the on-line intake of various events through closure utilizing alerts, dashboards, reports and various other automating technologies including mobile capabilities.



## Solutions:

- Online Patient, Visitor, and Employee Incident Reporting
- Patient Feedback
- Claims Administration
- Workers Compensation
- Root Cause Analysis
- Peer Review
- Enterprise Risk Management
- Policy & Procedure Management
- PSO Interface

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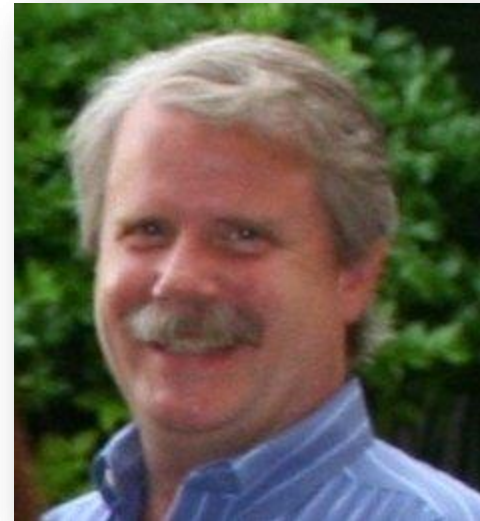
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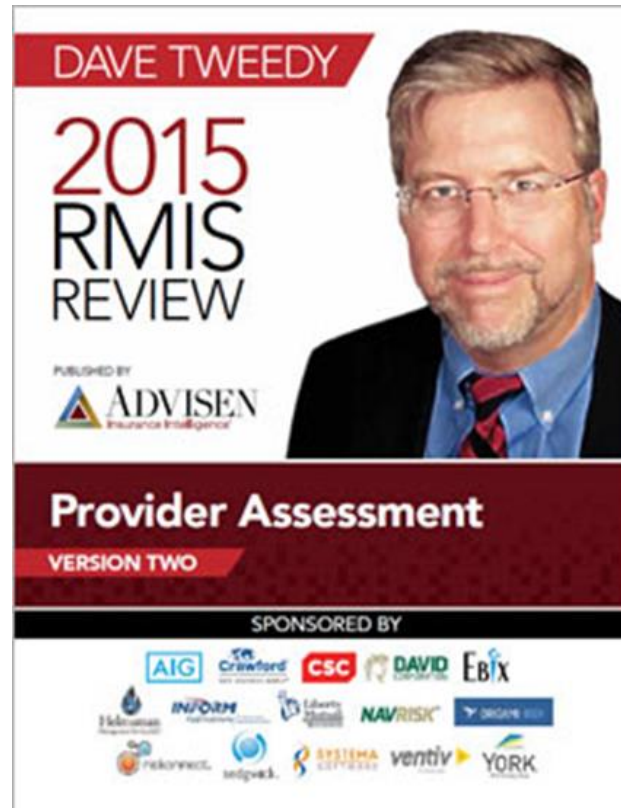


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