



Driving Successful Claims Strategy with Automation Technology



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Today's Moderator



Rebecca Bole

EVP & Editor-in-Chief
Advisen

● Today's Panelists



Mark Dorn
CEO and President,
DAVID Corporation



Paul Holden
Chief Information Officer,
ESIS



Mark Hughes
President,
HealthTech, Inc.



Claims administration: What is the status quo? How is this changing?



Rebecca Bole
Advisen




Mark Dorn
DAVID Corporation



Paul Holden
ESIS



Mark Hughes
HealthTech, Inc.



What steps can be taken to improve efficiencies in your processes and system?



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Advisen



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DAVID Corporation



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ESIS



Mark Hughes
HealthTech, Inc.



How far can automation go?



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Advisen



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ESIS



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HealthTech, Inc.

Performance measurement data: What methods are being used and why?



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Advisen



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HealthTech, Inc.

Increasing user productivity: Some case studies



Rebecca Bole
Advisen



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ESIS



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HealthTech, Inc.

How do you align incentives/understanding in your organization?



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Thank you to our Panelists!



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Contact Us

Advisen Ltd.

1430 Broadway

8th Floor


New York, NY 10018

www.advisenltd.com

Phone +1.212.897.4800

advisenevents@advisen.com





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